

To  
The President and Managing Committee Members  
D.P.S. Co-op. Group Housing Society, Dwarka, Sector – 4, New Delhi 110 078

March 5, 2015

**Subject: Complaints of Members / Residents**

Dear Managing Committee (MC) Members,

Although you have been ignoring our problems and suggestions in the past, we once again request you to carry out the following tasks immediately to address our concerns and to run the Society affairs smoothly – and honestly.

1. Stop making arbitrary purchase decisions and first get approval from all the members before any purchase.
2. Make a transparent purchase procedure (including the need for purchase, procurement method, selection of vendors, pricing, terms, etc.) and get it approved from all the members.
3. As mere account statements are not sufficient, present all documents supporting your expenditure.
4. Do not initiate any construction / building extension activity in the Society which is harmful for residents or which causes any inconvenience to them.
5. Make a fool-proof process to hold General Body Meetings (GBM) where only authorized members are present and their voting / feedback is recorded in a formal and explicit manner.
6. In this regard, we want to say that the Minutes of the Meeting letter dated February 25, 2015 prepared by the MC for the meeting that took place on February 8, 2015, is not valid as the decisions that you have mentioned in your letter were never taken in the meeting. Stop this unfair practice of holding informal GBMs and imposing your own random decisions on us.
7. Focus on creating a cooperative culture in the Society instead of focusing on monetary projects. In this regard, when you plan to constitute sub-committees for various activities, circulate your plan beforehand among all the residents. This is required to ensure a fair play, giving all the residents an equal opportunity to participate depending on their availability and competence. Dissolve all the sub-committees that you have formed randomly and begin the process again with an honest intention.
8. Stop promoting an undisciplined culture in the Society. And treat all residents with equal respect, keeping in view the ethics of human equality.
9. This letter is a follow-up communication to our 4-page letter dated January 27, 2015 (signed by about 35 people) that you have received but deliberately decided to ignore. In future, do not refuse to accept and acknowledge our letters, and also mention about them appropriately in all your communications.
10. Make a website of our Society and put all the financial details, decisions, communications on the website in a transparent manner to reduce the chances of corruption.

You are requested to formally inform all the Society members about your decisions on the above points.

**Thanking you**

Members / Residents of DPS Housing Society

463 - R. R. AMAN

461 - ARUL GAN

442 - Jainwal

421 - Arul

313 - K.V. Vanyam

373 - P. Raut

252 - Asha Pandey

401 - ANITA BHAGAT - @Shajal

121 - AVINASH KAUL @Raul

361 - Vipul Khatkar

212 - Koush

351 - Deepak Arora

162 - Renu Pandey