

To

March 31, 2015

The President and Managing Committee Members
D.P.S. Co-op. Group Housing Society, Dwarka, Sector – 4, New Delhi 110 078

Subject: Complaints of Members / Residents

Dear Managing Committee (MC) Members,

This has reference to your letter dated March 28, 2015 in response to our letter dated March 5, 2015 that the aggrieved residents of the Society handed over to you in the MC office.

It is really shocking to note that instead of taking our suggestions in the positive spirit of a cooperative culture, the MC has tried to intimidate the residents by repeatedly using legal terminology in the said letter.

And to emphasize your threats to the residents, you have even used capital letters and underlines so that the residents should not give the MC even their genuine suggestions aimed at improving the Society's management and conserve public money which is under the tight control of the MC.

However, here is our response to the points that you have stated in your letter:

1. Although you have stated that “individual members” came to the Society office with their issues, this is to clarify that these are not some individual issues. Rather, these are collective issues of a large group of residents that they have raised repeatedly but the MC has been ignoring them. That's why residents met the MC President collectively with their said letter dated March 5, 2015.

Here you have also mentioned about the “framework of rules and guidelines of General Body.” But we once again want to inform you that your procedure of holding General Body Meetings is totally flawed. We have already given our suggestion to streamline these meetings in our letter dated March 5, 2015.

2. There are plenty of cases where you have ignored the residents and squandered their money without following the appropriate purchase norms. These include “Rs. 6-7 lakh spent on repair”, thousands of rupees wasted on ramp outside the Society building, huge money spent on flag mast on an cemented altar, repeated expenditure on maintaining rear park. The purpose for which the money was spent is not fulfilled. These are just some of the cases.

We want to see the formal approvals if you got them from residents before spending money on such frivolous activities. We want to see your authorization to spend our money. We also want to see the purchase-related documents as mentioned at Point No. 2. in our letter dated March 5, 2015. We want you to make transparent purchase processes and get them approved from members.

3. When you don't follow the right procedures to spend public money and don't follow the right norms of holding General Body Meetings, it should be a reason enough for the MC to identify the culprits in the present or the past MCs who are responsible for lapses. You can identify those MC members and take the legal advice to move against them. However, we suggest that you will not spend even a single rupee of residents' money on such legal alternative that you might decide to exercise.

4. You have called yourself (MC members) as "honest and efficient volunteers." We want to inform you emphatically that none of the MC members is a volunteer. This is supposed to be an elected MC which is governed by the government rules and regulations. And MC members control huge public money for which mostly they are not competent to manage. We want competent professionals to handle our money and Society affairs instead of having incompetent "volunteers."

While you have asked us about our suggestions for the betterment of the systems in the Society, we once again request you to carefully read our letters (including the 4-page letter dated January 27, 2015 and our letter dated March 5, 2015) to get and implement those suggestions.

We also request you to focus on non-financial activities aimed at introducing a disciplined, friendly, and cooperative culture in the Society instead of wasting your time on unproductive and acrimonious game plans.

We wish you all the best.

Thanking you

Members / Residents of DPS Housing Society

463 R. RAMAN

461 ARUL GAYR

121 AUMKASH KAUL

361 VIPUL KHULLAR

149 ASHA PANDEY

162 RENU PANDEY

313 K.V. VARGHESE

401 Anita Bhatnagar

442 Savita Jaiswal

212 Ravi Malik

421 ANIL NAUTIYAL